# Military-Connected Benefits and Certifications

Fall 2021 Open Forum



THE UNIVERSITY OF ARIZONA

Office of the Registrar

### **AGENDA**

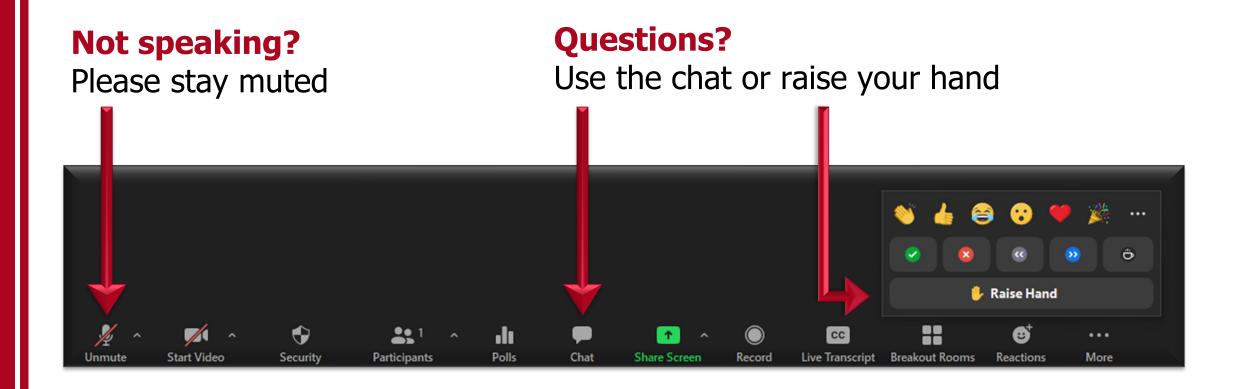
1 Meet The Team

2 Overview of VA Education Benefits

3 Questions



#### **ZOOM TIPS**



#### OUR OFFICE



The Military-Connected Benefits & Certifications (MCBC) office serves the University of Arizona's military-connected students by:

- efficiently processing GI Bill® and Tuition Assistance
- ensuring students receive benefits to support their academic goals

GI Bill® is a registered trademark of the US Department of Veterans Affairs (VA). More information about education benefits is available on the VA website.



#### **OUR TEAM**

#### **Amanda Gluski**

**Associate Registrar** 

Graduation, Records & Certifications

#### **Regina Dowell**

**Senior Coordinator** 

Military-Connected Benefits & Certifications

#### **Chris Behrends**

Military Education Benefits Coordinator

#### **Alexis Garibay**

Military Education Benefits Coordinator

#### **Clara Gonzalez**

Military Education Benefits Coordinator



#### TRELLIS SERVICE DESK







## The Office of the Registrar uses Trellis Service Desk

- Cases are created during interactions with our team
- Service Desk allows multiple areas of our team to respond to inquiries without "bouncing" student

## All users with access to Trellis Service Cases can view MCBC cases

 Service Cases are associated to student records

### Trellis Service Cases are created using emails sent to:

veterans@arizona.edu tuitionassistance@arizona.edu



#### TYPES OF BENEFITS

#### GI Bill®

#### **Who Can Use**

- veterans
- active-duty service members
- spouses and dependents

#### **What it Covers**

 benefit level varies by chapter

#### DoD Tuition Assistance

#### **Who Can Use**

active-duty service members

#### **What it Covers**

- \$250 per unit
- maximum amount varies by military branch



## GI Bill®

Administered by the Veteran's Administration (VA)







#### **WEAMS Institute Search**

Use WEAMS Institute Search to find which University of Arizona programs are approved for VA education benefits.

#### **GI Bill® Comparison Tool**

Use the GI Bill® Comparison Tool to compare benefits at all approved institutions.





#### **Dependents Educational Assistance Program | CH35**

\$1298/month

#### **Montgomery | CH30**

\$2150/month if 3+ years of active duty \$1744/month if fewer than 3 years of active duty

#### **Montgomery: Selective Reserves | CH1606**

\$407/month





#### **Veterans Readiness & Employment | CH31**

- net tuition after tuition specific aid being deducted
- books/supplies
- housing stipend

#### Post 9/11 | CH33

- net tuition after tuition specific aid being deducted (50% 100% determined by VA)
- book/supply stipend (\$1000/year at 100% rate, \$900/year at 90%, etc.)
- housing stipend based on rate of pursuit

#### Fry Scholarship | CH33

- net tuition after tuition specific aid being deducted (100%)
- book/supply stipend (\$1000/academic year)
- housing stipend based on rate of pursuit

\_ Most Common



## **Tuition Assistance**

Department of Defense (DOD)



#### **TUITION ASSISTANCE**



"TA"

- authorized by the service-member's military branch
- payable at a rate of \$250.00 per unit
- NO active-duty military tuition rate; undergraduate students with approved TA Voucher receive TA Military Tuition Reduction Waiver for that term
- graduate students can use TA but are NOT eligible for the Tuition Reduction Waiver; they can choose to use their VA education benefits to pay what is not covered by TA
- amount paid by TA is applied to student's bursar account and appears as a "Transfer to Third Party" credit
- TA is only applied toward tuition and does not cover mandatory fees; student is responsible for balance



## Tips & Information



### IMPORTANT TO REMEMBER

- no veteran benefit certification request received = no benefits
- VA will only pay for courses required in student's degree plan (undergraduate ADVIP and graduate Plan of Study)
- VA will NOT pay for repeat courses that were passed
- drop/withdrawal may create VA debt and/or UA debt for student
- debt is determined by VA and may equal partial or whole amount associated with the drop/withdrawal
- for classes that do not automatically populate into ADVIP, exceptions must be made proactively



#### MEETING WITH STUDENTS

Review

**ADVIP** with students

Encourage

students to speak with MCBC team before initiating drop or complete withdrawal so they understand the financial impact

Remind

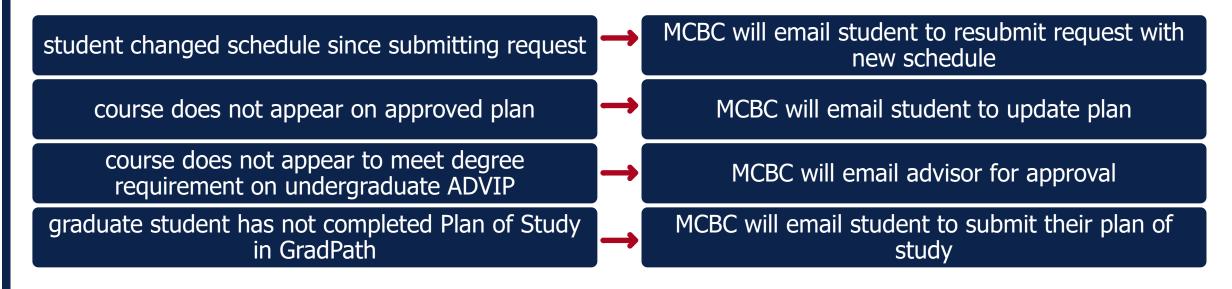
students to utilize priority registration and submit veteran benefit certification request once their schedule is finalized



#### **PROCESSING**

- 1. MCBC team processes veteran benefit certification requests to VA within **10-15 business days**
- 2. VA processes claim in **3-6 weeks**

## COMMON CAUSES OF PROCESSING DELAYS IF THEN





### RATE OF PURSUIT

# of enrolled units for a session divided by full-time (FT) unit requirement for that session

#### **Example**

Undergraduate student enrolled in 9 units for 16wk session → rate of pursuit is 75%

- Stipend-Based Benefit → stipend is paid at 75% the maximum rate
- Tuition-Based Benefit → housing is paid at 80% rate (75% rounded to nearest 10%)

#### **Important Notes**

- VA pays education benefits based on rate of pursuit for each day of the term
- VA may consider a student's rate of pursuit different on different days depending which sessions they are enrolled in within the term
- with tuition-based benefits, the rate of pursuit only affects housing rate
- to be eligible for a reduced housing stipend, student's rate of pursuit MUST be 60% or higher

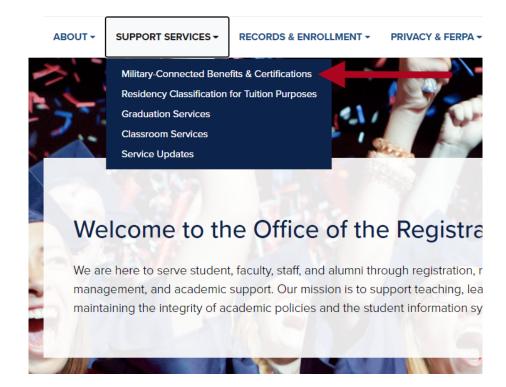


#### WHERE TO FIND MORE INFORMATION

#### Office of the Registrar website

The University of Arizona





#### **Guide for certifying GI Bill® benefits**

The University of Arizona



**ABOUT ▼** 

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RECORDS & ENROLLMENT ▼

PRIVACY & FERPA -

Home / Support Services / Military-Connected Benefits & Certifications (MCBC) / Certification

#### Online Certification Guide

#### Request to Use your VA Benefits

Students should submit their Veteran Benefit Certification request only when their class schedule is fi benefits, please allow 8-10 weeks for processing. The amount of benefits you will receive is determin the number of credit hours for which you are certified. To certify your benefits in UAccess Student Ce Veteran Certification resource guide.

Resource Guide: <u>UAccess Student-Veteran Certification</u>





## Questions?

Student Union Memorial Center, Rm 404

Phone: 520-621-9501

Fax: 520-621-3665

veterans@email.arizona.edu

